

2024
ANNUAL REPORT
DEPARTMENT OF PUBLIC SERVICE



2024 Report **Department of Public Service**

The Public Service Department encompasses a variety of maintenance and new construction areas of responsibility. The Service Department continues to be responsible for Street Maintenance, Building and Grounds Maintenance, and Vehicle Maintenance, but a larger role includes the Utilities and Infrastructure Engineering for the City.

The major objective of the Service Department is to protect the multi-million dollar investments and assets owned by the City in a cost effective manner. This requires a varied program of asset maintenance and cost reduction procedures wherever possible. In some instances, this requires investment in equipment as well as creating a staff experienced in areas that previously required outside vendors.

A highlighted version of events and challenges for the Service Department includes:

- Engagement in the residential community as well as the business community
- A continued improvement in landscape of city grounds
- More involvement in all facets of Building Maintenance and a reduction in the use of outside vendors
- Another successful year of special programs and services
- A very active role in Engineering projects
- Constant involvement in the infrastructure improvements
- An extremely active role in community outreach from the compactor to the hand delivered letters/announcements, two annual newsletters, and Market Street message board
- Installing and restoring FairlawnGig Construction
- Managing FairlawnGig Infrastructure and services
- Traffic Management
- Grant writing and procurement

Personnel

Cross training of employees is the most useful technique to control overall budget costs. The Service Department has always had personnel that could perform a multitude of tasks in their respective fields and other maintenance fields.

The Department is made up of a talented group of people who are versatile, loyal employees dedicated to providing excellent service to the residents of the City of Fairlawn.

Our assigned areas of major responsibilities are Street Maintenance, Building and Grounds Maintenance, Vehicle Maintenance and Utility Maintenance. Because of frequent changes in specific maintenance duties, all of these personnel are capable of, and do assist in required areas not included in their specific responsibilities.

The Service Department had two employees who were eligible to retire. John Sapper is retiring after 22 years of service and Mark Miller who will be retiring with 42 years of service.



Our current roster in the Service Department, along with years of service, is as follows:

- Ernie Staten, Service Director – 31 years
- Geary Visca, City Engineer – 2 years, 2 months
- Scott Testa, Superintendent/Assistant Street/Utilities Commissioner – 22 years
- Linda Bennett, Office Manager – 16 years
- Steven Miller, Vehicle Maintenance Working Foreman – 30 years
- Patrick Adkins, Building Maintenance – 27 years
- William Eblen, Building Maintenance – 27 years
- Nicholas E. Hogue, Broadband Utility Technician – 24 years
- Joseph Stevens, Grounds Maintenance – 16 years
- Charles Maddern, Grounds Maintenance – 15 years
- Eric Fogle, Building Maintenance – 12 years
- Jeffrey Beauregard, Vehicle Maintenance – 11 years
- Craig Garske, Street Maintenance – 10 years
- Jacob Mohler, Street Maintenance – 10 years
- Andrew Woofter, Mechanic – 7 years
- Taylor Hoisington – Street Maintenance – 6 years
- Ian Simmons, Broadband Utility Technician – 5 years
- Amy Austin, Administrative Assistant – 4 years
- Thomas Hughes. Street Maintenance – 1 year 7 months

Administrative

The Public Service Department's administrative staff is made up of the Service Director Ernie Staten, Superintendent Scott Testa, and Office Manager Linda Bennett. The duties of this staff are to manage the Service Department and act as liaisons to the residents with all public service duties and events. Maintaining the City's infrastructure requires daily and long-range management which provides constant upkeep on a day-to-day basis. The Service Department received and responded to over 2,400 telephone and e-mail requests or complaints at the

administrative level. Additional calls requiring immediate action were paged out to various Service personnel. The Service Department sent out 36 violation letters for grass/weeds, shrubs and vegetation and dead trees. The Service Department administration attends many city meetings as active participants in current and future plannings. Administration also oversees all city utilities and engineering and inspection of right of way for new builds.

Training

Employees of the Service Department take part in various training programs associated with their respective jobs. Certifications through Fleet Maintenance, Mosquito and Pesticide Licensing, Playground Safety Inspector Certification, Fiber to the Home Conference, and ODOT Training for Streets are some of the continuing education curriculum our employees attend along with the Emerging Leaders Academy through the American Public Works Association.

Snow and Ice Control

Maintaining City streets and sidewalks are a top priority to the City Administration and with proven tactics and cutting edge improvements, the Service Department crew achieves the results to satisfy those priorities.

The 2024 Snow and Ice control season started November 1, 2023 and continued until March 10, 2024. It started 19 days earlier and ended 4 days earlier than the previous 2023-2024 season. The entire work force of 14 employees with CDL certification distributed approximately 1,164 tons of salt (139 tons less than last season), 0 gallons of calcium chloride (2,100 gallons less than last season) and 2,500 lbs. of sidewalk salt during 2023-2024 (500 lbs. more than the previous season).

2023-2024 brought one notable snow event. The storm started on January 18th and continued through the evening of the 19th. Our plow crews worked 22.50 hours straight for a total of 211.50 man hours to clear roads making them passable for our residents.

Street Maintenance Department

We currently have five (3) full time Street Division employees, Acting Working Foreman Jake Mohler, Craig Garske, and Thomas Hughes. They are primarily responsible for maintaining approximately 116 lane miles of streets and right of ways. We have tested for and are currently looking to hire two additional employees for this department to achieve full staff.



The duties and responsibilities that were completed throughout the year were as follows:

- Snow removal for approximately 36 miles of roadway
- Paint striping – was not performed this year
- Catch basin cleaning
- Street sweeping – 357 cubic yards of debris
- Responsible for all road closings and detours
- Crack sealing of concrete and asphalt pavement to prevent road deterioration during freeze and thaw cycles which is a proven technique for roadway longevity
- Administer Concrete Slab Replacement, Stormwater Inlet Repairs, and Asphalt Street Repairs Project contract
- TV inspection and repair of storm sewers
- Oversee maintenance of four (4) sanitary sewer pump station buildings
- Oversee maintenance of sanitary sewers
- Annual inspection of all bridges
- Open ditch and waterway maintenance and repair (Schocalog Creek and Smith Ditch)
- Trim trees on City right-of-ways/Maintenance of City street trees
- Mosquito fogging
- Maintenance of all City owned parking lots
- Oversee annual bagged leaf pick-up
- Transport recyclables to recycle drop off site
- Transport resident's yard debris to Mulch Makers
- Maintenance of compactor facility
- All weather dependent functions such as flooding, thunderstorms, extreme heat and cold conditions
- Maintain all City plantings around welcome signs, islands, and round-about
- Restoration of property for FairlawnGig
- Utility locates for FairlawnGig
- Care and maintenance of flags and hanging baskets along West Market Street
- Maintenance and replacement for all street signs



Buildings and Ground Maintenance Department

Building and Grounds Maintenance personnel was supervised by Mark Miller until his retirement in October. Taylor Hoisington is acting Foreman. Due to constantly changing and increasing weather or personnel conditions, many times the Building personnel are working in the Grounds areas and vice versa during the Grounds off season.

Buildings

Three (3) full time personnel, Pat Adkins, Bill Eblen and Eric Fogle, are assigned to clean and maintain six (6) City owned buildings. The 95,000 sq. ft. of building facilities requires ongoing maintenance and upkeep. This maintenance is an expense that has to be monitored and controlled by a variety of preventive measures and knowledge. The maintenance expands well beyond custodial duties. The Building personnel monitor and repair the HVAC systems, plumbing systems, structure, lighting, and all utility usage which includes upgrades and energy savings through installation of LED light fixtures. The Community Center and LRC are buildings with constant maintenance and Parks Department set-ups. The set-ups include: weddings, parties, fitness classes, nature classes, and many other events that require personnel to be available seven days a week throughout the year.



Parks/Grounds

This division employs two (2) full-time employees, Joe Stevens and Chuck Maddern assigned to maintain 135 acres of City parks and grounds. Part-time seasonal personnel are also necessary to fulfill the duties in Buildings and Grounds Maintenance. With the addition of the boardwalk at Griffiths Park and the Fort Island Learning Resource Center, Fairlawn grounds crews are responsible for the maintenance of 1.55 miles of boardwalk. The recent improvements to Bicentennial Park prove the need for improvements in our parks. These improvements will be made in each and every park yearly.

This year, as in years past, this team works weeks in advance to get the complex in "top condition" for the 4th of July celebration.

Other duties and responsibilities that are completed throughout the year are as follows:

- Mowing of approximately 135 acres of City owned property
- Maintain landscaping and snow removal within the parks system
- Maintenance and annual inspections playground equipment
- Maintenance and repairs to Croghan Park Shelter

- Maintenance and repairs to Learning Resource Center
- Maintain 1.55 miles of boardwalk for nature viewing at Fort Island Park
- Maintain walking trails at Corporate Park
- Maintain tennis, pickle ball, and handball courts
- Set-up weekly concerts
- Maintenance of all flags within the City
- Maintenance of City Municipal Building
- Stripping and waxing of all floors at City Hall, Police Dept. and Service Dept.
- Cleaning of carpets in City Hall, Police Dept. and Service Dept.
- Janitorial service for Fire Building, Police Building and jail
- Maintain Fire Building, Police Building and jail facilities fixtures and equipment
- Maintaining the Community Gardens
- Maintaining the Soccer Park
- Maintaining park bridges
- Maintaining Croghan Park Rain Garden
- City grounds tree trimming
- Maintaining CIC owned property
- Right of way mowing and maintenance in areas generally not maintained
- Maintenance of the Metro bus shelters
- Maintenance of the new multi-use path on Cleveland-Massillon Road
- Maintenance of the Preserve property



Vehicle Maintenance Department

Currently, The Service Department has three (3) certified mechanics, Working Foreman Steve Miller, Jeff Beauregard and Andrew Woofter who are responsible for maintenance and repairs for the City's entire fleet. Like the other divisions, mechanics must have a commercial driver's license and are responsible for snow removal as well as the operation of other equipment. The three (3) mechanics are also used for technical support on all mechanical repairs performed by Street Maintenance and Building and Grounds Maintenance crews.



Duties performed by Vehicle Maintenance personnel are as follows:

- Maintain and inspect all Service Department vehicles
- Maintenance of all snow plow equipment
- Order, speculate, maintain and supervise fuel for all City vehicles
- Maintain and repair various engines, generators, compactors and other equipment utilized by all departments
- Maintain and repair of all Police vehicles
- Create specifications and purchase of new City owned vehicles and equipment including Police and Fire vehicles
- Installation of radios/lights in Police vehicles
- Maintain all fire equipment and vehicles
- Installation of radios/lights in Fire vehicles
- Annual inspection/testing of vehicles
- Tornado Warning System
- Swiss Army Knives of the city with regard to any repairs
- Ordering of all city vehicles

The following is a list of the City owned vehicles that the Vehicle Maintenance Department is responsible for:

<u>Equipment</u>	<u>Total Vehicles</u>
Dump Trucks	9
Plows	19
Pick-up Trucks	11
Trailers	6
Street Cleaner	1
Backhoes	1
Loaders	1
Skid Steer	1
Fork Lift	1
Street Stripers	2
Compressors	1
Generators	6
Lawn Mowers	13
Chippers	1
Police Cars	13
Fire Equipment	10
Administration Vehicles	5
Salt Spreaders	11
Bucket Truck	1
Recycle Truck	1
Hot Patch Box	1
Arrow Board	1
Message Boards	3
Crafco Crack Sealer	1
Tractors	3
Radar Trailer	1
Pumps	9
HVAC in all City of Fairlawn Buildings	<u>6</u>
TOTAL	138

Programs/Services Provided to Fairlawn Residents

- Bill Stalker" Fairlawn Clean-Up and Beautification Day was held Saturday May 18, 2024. The Service Department collected 71.50 tons of items that cannot be disposed of at the compactor. This was an extremely large pickup and the crews worked 15 hours to make sure every resident's large items were disposed of properly.
- The Annual Memorial Day Observance Event was held at Bicentennial Park on Monday May 27th.

- The Service Department also assists Parks and Recreation with the summer concerts that run from June through July.
- This year, since Summit Reworks had some budget cuts, the City sponsored its own shredding event which was held on June 22nd. 2.79 tons of paper was collected and shredded from Fairlawn residents only.
- Fall Leaf Pick-up Program – For the past thirty-eight (38) years, the City of Fairlawn has provided, at no charge, a leaf pick-up service for our residents. Once again, this service was provided in 2024 with six (6) pickup dates this year. The dates of pick-up were:

October 28th, November 4th, November 11th, November 18th, November 25th, and December 2nd.

There were **2,729** cubic yards of leaves collected total for these six days – **1,219** cubic yards less than last year.

- Witness Tree Event was held on Veteran’s Day November 11th
- Holiday Lighting Ceremony held on November 29th

The above listed programs were very successful and we hope to increase programs in 2025.



Andrew E. Sombati Compactor & Recycling Center



The Compactor and Recycling Center was in service 360 days in 2024. The center is closed the following holidays:

- New Year's Day
- Easter Sunday
- July 4th
- Thanksgiving Day
- Christmas Day

The hours of operation are from 7:00 AM to 8:00 PM April 15th through September 15th and from 7:00 AM to 7:00 PM September 16th through April 14th. The center is maintained seven (7) days a week. The center accepts all household rubbish, tree trimmings, and non-hazardous appliances along with comingled recyclables, corrugated cardboard, waste oil, and newspapers.

Again this year, the Service Department applied for and received a grant for **\$7,426**. Monies are applied toward recycling costs and continuous development of programs and yearly upkeep of the facility.

In 2024, the recycling program continued with the significant changes both in residential delivery to the compactor and of the products delivered that were started in 2019. Our contamination rate hovers around a low 4% due to the diligence of our residents in knowing what can be recycled.

The Compactor site collected **1,785.57** tons of solid waste and **191.46** tons of comingled recyclables. We collected **12.52** tons of newspaper. **206.75** tons of corrugated cardboard was also collected this year. **2,000** yards of brush and yard waste was also collected.

The residents of Fairlawn continue to benefit as they have the opportunity to use a clean and operational compactor and recycling center at **no charge** for the past 29 years thanks to legislation passed each year by the Mayor and City Council. The Service Department issues

compactor decals to Fairlawn residents. New QR Code decals are good for as long as the resident owns the vehicle and the plate number remains the same.

Engineering

The Service Department oversees all engineering and construction of city owned infrastructure. The 2024 year was very busy in both respects. Federal infrastructure monies have added to lengthy engineering plans and applications again in 2024.

In 2024, the City was awarded the following grants:

- A \$300,000 grant for pedestrian improvements for the Smith Road and Corunna Avenue intersection through "Safe Routes to School".
- Ohio EPA 319 Grant for Rosemont Preserve Phase II for \$302,475.00
- H2Ohio grant for \$913,807.00 for Rosemont Preserve Phase III
- State Capital Budget Grant (Missing Link/Rosemont Preserve) in the amount of \$400,000.00 for trails and boardwalks.
- CPF House Appropriations Committee Grant for the Rosemont Preserve in the amount of \$1,200,000.00.
- A \$350,000 grant from ODNR Clean Ohio Trail Fund for the Cleveland Massillon Road multi-use trail from Ridgewood Road to the Cleveland Massillon widening project multi-use trail.
- A \$1,241,891.00 grant from Water Resource Restoration Sponsor Program for the Rosemont Preserve Phase 4 which covers Schocalog Run from Cleveland Massillon Road to Elgin Drive.
- Total of \$4,708,173.00 in grants awarded to the City of Fairlawn.

Other engineering projects included:

- Design of Sand Run Parkway
- Design of Riveria Drive
- Design of Bancroft Road Pump Station
- Design of Croghan Park playground
- Design of the Rosemont Preserve to 90%

The new subdivisions are under constant review by engineering either as a whole or by individual parcels within the subdivision.

Year In Review

- Glacier's Edge Phase III project was completed. The project created a new stormwater detention pond and fill in the existing detention pond. This project created a parcel to be sold to MPG for their new headquarters.
- Miscellaneous repair project was smaller this year. It entailed 626 square yards of concrete, 18 basins and 324 square feet of sidewalk.
- South Miller Road resurfacing project was performed in partnership with the City of Akron.
- Inspection for individual homes and subdivisions has continued to rise in 2024.

- Mill and resurface of Brunsdorff Road was conducted by removing 2" of existing asphalt and replacing with new asphalt.
- Dowling Sidewalk Project
- A large sinkhole/water break at Sand Run Parkway and Miller Road was repaired and restored within five (5) days.
- The City achieved Tree City status again in 2024
- The new generator building was completed this year.
- Again this year, fiber optics companies have been placing conduit and fiber to upgrade the telecom systems in Fairlawn. Even though this work is not a City of Fairlawn function, the management of right of way is a responsibility of the Public Service Department. Management responsibilities start with plan reviews, permits, and eventual inspection of the work.

Other notables for 2024:

- Purchased 1 police cruiser and upfitted 1 other
- Purchased a new dump truck to replace the 2001 International 4900 Series truck.
- Placed cameras at the intersections of Smith/Market and Miller/Market.
- Continued beautification of West Market Street with hanging baskets and potted flowers, along with adding flowers to the Welcome signs.
- Continued the refurbishing of compactor containers.
- Purchased a Road Division utility box pickup truck
- Specs and ordering of a 2024 Fire Department squad, pumper truck and ladder truck

Utilities

The Service Department has many utility duties including review and inspection of all new utilities, liaison for residents with utilities, and general workings of the utilities. This is all due to the fact that all the public utilities are within the City street right-of way.

The Service Department reviewed plans and processed 26 excavation permits and 4 right of way permits in 2024.

The Service Department continues to head up the latest utility, FairlawnGig, a Municipal Broadband Utility.



FairlawnGig 2024

FairlawnGig® is a world class fiber to the home Internet/Smart City resource that is managed by the Public Service Department. In 2024, the service revenues grew from \$264,309 per month to \$268,973 per month equating to \$3,227,676 for the year. FairlawnGig had a total of \$68,383.00 in revenue above last year's total. Total expenses for the year were \$2,482,942.95 caused by purchasing new modem/routers to upgrade customers in Fairlawn. The Internet

service take rate grew from 70% in 2023 to 70.7% in 2024, with more than 94% of all commercial structures having a connection to the network. The service is operated out of 4 data centers and have 4 connections to the Internet providers.

As in previous years, FairlawnGig received positive recognition for excellent service and customer service satisfaction.

Numerous interviews and speaking engagements were solicited by online news, local news, magazines, conferences, and broadband professionals throughout the year.

FairlawnGig continues to survey customers annually, with 2024's results showing an outstanding 95% residential satisfaction rate and a 96% commercial satisfaction rate. The commercial score jumped 11% since last year. We're thrilled and proud to excel in this metric as traditional ISPs are notoriously among the lowest customer satisfaction scores in consumer-facing businesses. FairlawnGig dedicates itself to a strong customer service mentality and equally strong commitment to maintain and engineer the best possible service.

At the very beginning of the FairlawnGig utility, the plan was to bring the best possible internet with world class speeds at the most affordable price. By lowering the price and increasing speeds (for some), we made a major step toward reaching our future goals. This plan was quickly realized and accepted creating a larger revenue stream than before it was implemented.

On the technical side, supply chain issues as well as our commitment to provide a better customer experience has led us to transition to a new brand of Optical Network Terminal (ONT) Routers. Traditionally known as "WiFi routers," the new ONTs provide a better Wi-Fi experience. These new ONT's, equipped with the latest WiFi6 technology, allow for greater speeds over the air and better range within the homes or structures. The testing has shown that using these routers will gain up to a gigabit of speed over the air with the latest customer equipment. In order to utilize FairlawnGig speeds to the fullest, the user's equipment has to be capable of accepting these speeds. With the 5-gig service package, the customer must bring their own router to ensure the best experience.

In our continuing partnership (Council of Governments) with Summit County, the COG's first official build was conduit and fiber optics to the PSAP in Tallmadge. The roughly 5 mile build was accomplished on time and under budget to the new PSAP on August 1st. The PSAP will communicate with the CAD equipment housed in the FairlawnGig data center and will also receive FairlawnGig Internet. Immediately after the PSAP build, a lateral was built to the Board of Elections. This build was a very important project connecting the voting ballot machine back to their Grant Street location.

FairlawnGig was awarded a HUD grant from Summit County to serve a 3 census block area of Copley Township. The grant is meant for low income individuals and infrastructure to achieve gigabit speed internet to their homes and is now 75% complete.

In the spring of 2022, an organization was formed to educate and lobby state government legislators for municipal broadband. The Broadband Access Ohio Organization was

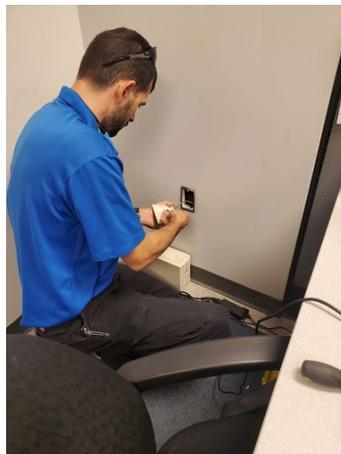
spearheaded by FairlawnGig, with Ernie Staten as Treasurer of the organization. This group now has over 50 local community broadband members with the goal to stop state legislators from passing laws to prohibit community/government Internet providers like FairlawnGig.

Also this year, FairlawnGig partnered with other local governments for projects that will help the common good of the area. A few of the projects are listed below:

- Summit County/Akron/University of Akron camera and connectivity projects were designed and planned in 2023. The project is now completed and operating.
- Planning and designing Internet connectivity to the City of Canton was officially codified in December 2023 and are now our first customer. In December, the Canton Chamber was connected.

All this effort of local Internet and customer service would not be possible with the employees of FairlawnGig within the Public Service Department which are:

- Nick Hogue, Broadband Utility Technician – 24 years
- Ian Simmons, Broadband Utility Technician – 5 years
- Amy Austin, Administrative Assistant – 4 years
- Dustin Wright, Chief Technical Officer
- Josh Cingel, Customer Service, Support
- Temilolu Fayomi, Customer Service, Support



Description	Budget	Expenditures:												Total Expenditures	Unencumbered Budget	
		January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024	October 2024	November 2024	December 2024			
Full Time Wages Ernie Strain, Nick Hoppe, Ian Simmons, Amy Austin	511,630.00	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	42,635.83	511,630.00	0.04
Uniform Allowance	1,200.00	0.00	0.00	0.00	122.47	504.89	0.00	441.73	0.00	0.00	0.00	0.00	119.98	1,189.07	10.93	
510.510.53200	159,650.00	2,796.50	6,322.66	6,232.50	6,197.20	6,414.04	6,639.05	6,715.00	8,544.94	6,414.46	6,608.07	6,427.96	75,966.69	83,683.31		
Acctg/Admin Services	481,400.00	20,263.19	20,805.28	109,140.44	20,895.28	21,803.28	20,595.28	22,195.28	29,804.48	21,820.28	22,222.24	20,445.28	350,593.59	130,806.41		
510.510.53700 Consulting Services	240,700.70	1,340.52	2,714.01	7,018.96	10,549.20	8,694.03	33,005.27	30,897.19	13,244.26	36,232.04	14,478.39	28,064.61	197,430.16	43,270.54		
510.510.54300 Installs & Site Surveys	1,000,000.00	57,215.56	75,291.07	65,420.86	83,502.04	65,995.05	86,675.43	60,322.46	82,096.67	81,907.41	78,063.96	58,311.46	884,238.28	135,761.72		
Other Contracted Services	510.510.54905	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Contracted Services-Wages	510.510.55300	72,100.00	7,500.00	1,250.00	3,750.00	7,680.00	3,750.00	3,750.00	4,950.00	4,065.00	4,252.78	3,750.00	44,697.78	27,402.22		
Advertising	510.510.55705	2,060.00	105.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	508.00	1,557.00		
Travel / Training	510.510.55900	10,300.00	0.00	0.00	61.87	0.00	0.00	549.99	44.00	44.00	221.77	93.99	1,015.62	9,284.38		
Misc. Services & Expenses	510.510.56100	36,050.00	198.55	82.59	0.00	896.93	6.49	3,699.42	21.33	10,364.86	4,754.69	5,925.64	27,950.50	8,099.50		
Office Supplies	510.510.56920	360,500.00	1,578.30	0.00	176.30	100,496.43	14,664.73	105,840.23	4,345.12	19,404.39	115,833.38	43,807.55	411,669.68	-51,169.68		
Misc. Supplies & Materials	510.510.57130	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Prop/Plant/Equip Repair	510.510.57140	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Prop/Plant/Equip Maint.	510.510.59150	5,000.00	37.90	1,156.17	101.90	65.66	575.06	1,802.10	64.11	110.85	191.61	142.81	5,774.63	-774.63		
Refunds																
Total Monthly Operations		126,265.80	156,728.57	232,059.38	174,098.81	254,586.88	208,547.14	278,849.23	185,750.74	222,999.12	289,262.72	209,725.11	2,492,658.96			
Total Monthly Revenues		264,306.00	263,805.00	263,984.00	262,204.00	263,606.00	266,526.00	267,350.00	288,928.00	269,089.00	268,973.00	268,589.00	3,191,238.00			
Other Expenses		\$138,040.20	\$102,076.43	\$31,924.62	\$88,105.19	\$9,019.12	\$110,092.54	\$57,978.86	(\$11,499.23)	\$83,177.26	\$46,089.88	(\$20,289.72)	\$58,863.89	\$698,579.04		

Service Department Summary

The Department of Public Service is constantly improving its service to our internal and external customers. Whether it is the Road Department sealing, Parks Department mowing grass, the Buildings Department upgrading HVAC, or FairlawnGig answering customer service requests, the needs of the City are our first priority thanks to the dedicated and talented staff performing these duties. Our staff is diligent with regard to cross training in all facets of the work necessary to continually strive to aid City needs with a high level of customer satisfaction.

Our team continues to be appreciative of the support that we receive from the Mayor, City Council, and the Administration which allows us to effectively carry out our responsibilities to the residents of the City of Fairlawn.